

What do I need to know?

Class Sizes:

Babies classes:	Up to 8 per class
Starter 1 – Starter 3:	Up to 4 per class
Level 1 – Level 2:	Up to 5 per class
Level 3 – Level 4:	Up to 6 per class
Level 5 & above:	Up to 7 per class / lane

Assessments: We assess our swimmers at the beginning and end of each term to ensure they are in an appropriate group. Should a teacher feel that a swimmer is ready to move up immediately they will request an assessment to ensure your child is not held back.

Make Ups: Should swimmers miss a class they are entitled to do a make-up class in its place. There is a maximum of 3 make-ups available to each swimmer and they must be used within the current term. **To qualify for a make-up, you must give prior notification by calling your centre and have your fees up to date.** If we are not advised of your absence you will not be entitled to your make-up class. Make-ups are not transferable and we do not offer credit or refunds if you do not make your booked class.

Medical Certificates: Should a swimmer miss 3 or more **successive** weeks, we will credit your account on the provision of a medical certificate and by giving us prior notification of absence. This certificate must incorporate all of the specified dates missed.

Holiday Programs: Each school holidays we conduct an intensive program for our swimmers. It typically costs \$80 for the 5 lessons and is conducted at both centres. Swimmers may use up to 3 missed classes as credit towards this however must commit to the remainder of the week (charged at \$16 per lesson).

Rebooking: For term based families, we require a deposit to secure your ongoing space at the conclusion of each term. The deposit is \$50 for one child or \$100 for the family and will be deducted from the terms fees. **If deposits are not paid by the end of the term, we will open the space to those wanting different times.**

Public Swimming: Offered at both centres. Timetables are available at reception, or at the Kiddieswim website.



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